



PO Box 953 Merlynston Vic, 3058
Charles Mutton Reserve Netball Courts,
Fawkner Vic 3060
ABN 45 112 180 340

Email: President@fawknernetballclub.com

Record of complaint

FNC's complaints procedure is based on guidance provided by Play by the Rules. Further information and support can be found here: <https://www.playbytherules.net.au/complaints-handling/dealing-with-a-complaint>

If this complaint relates to child safety, please use the authorised form.

Your role in receiving this complaint is to remain neutral, act promptly, maintain confidentiality and keep an accurate record. You are not required to resolve this complaint.

Who is raising the complaint: (include their role in the club)	
What is the issue?	
Have you brought this up with the person/people involved? If yes, what happened? If no, why not?	
What would your ideal outcome be?	
Are you comfortable with me notifying the other person/ people about this complaint? If no, explain that all you can do is create and save this record of the complaint and no further action will be taken.	
Anything else?	

This record was completed by:

Date:

If you need support, please view the Play by the Rules guidance, contact the Child Safety/ Complaints Officer or speak to a member of the Executive Committee.